

**CALL US,
WE ARE HERE
TO HELP.**



Toll Free: 1-866-625-5179

Tel: 416-597-4900

TTY Toll Free: 1-866-612-8627

TTY: 416-597-4903

Our telephone lines are open:

Monday, Tuesday, Wednesday & Friday: 9 am to 5 pm

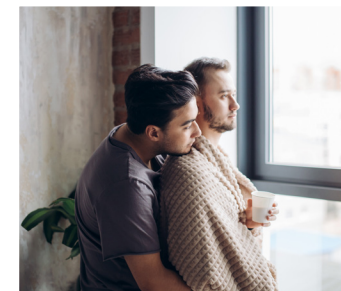
Thursday: 2 pm to 6 pm

or visit our website

www.hrlsc.on.ca

HRLSC | Human Rights Legal Support Centre

CAJDP | Centre d'assistance juridique
en matière de droits de la personne



**Have you been discriminated
against?
Need legal help?**

**The Human Rights Legal Support Centre
(HRLSC) provides free legal help to people
who have experienced discrimination in
Ontario.**

Human Rights Legal Support Centre

The Human Rights Legal Support Centre (HRLSC) gives legal help to people who have experienced discrimination under the Ontario Human Rights Code.

The HRLSC provides free legal and support services including:

- Advice about whether your situation is covered by the Code
- Assistance in finding a solution
- Assistance to try to settle your claim early
- Help with a human rights application to the Ontario Human Rights Tribunal (HRTO)
- Representation in settlement negotiations
- Representation at your Tribunal mediation and hearing
- Enforcement of a Tribunal order or mediated settlement.

The Code can protect you from being treated differently and negatively in specific social settings:

- Employment/Jobs
- Housing
- Programs or government services (e.g. schools, transit or police)
- Stores, restaurants, etc.

The Code's goal is to prevent discrimination and harassment because of your:

- Race, colour, ancestry, place of origin, citizenship, ethnic origin
- Creed (religion)
- Receipt of public assistance (applies only to housing situations)
- Marital status and family status
- Record of offences (applies only to employment and the person must have been pardoned)
- Age
- Disability (visible or invisible)
- Gender or sex (sexual orientation, pregnancy, sexual harassment, gender identity/expression).

Legal service in your language

We can provide service in 140 languages, including Cree, Oji-Cree, Mohawk and Ojibway. We will arrange to speak with you in the language of your choice.

Stopping discrimination

If you have experienced discrimination, the HRLSC can help you get financial compensation for the harm it caused.

The HRLSC provides you with legal help in settlement negotiations or at a Tribunal hearing, and we will also help you to get results that can help others. For example, your employer, landlord or service provider may be required to:

- Stop discriminatory practices
- Make non-discriminatory policies
- Train all staff on human rights issues.

If you think you have a human rights claim

Visit us at www.hrlsc.on.ca to find out about our services. Call us at **1-866-625-5179** or TTY: **1-866-312-8627**. You will need to tell us what happened to you (who, when, what and where), how the events affected you and what compensation or remedy you want. Gather any documents that support your claim.

More on Human Rights in Ontario

Visit the HRTO's website at www.sjto.gov.on.ca/hrto to find more information on how to file a human rights application and how the process works.

For information about the advancement of human rights in Ontario visit the Ontario Human Rights Commission's website at www.ohrc.on.ca