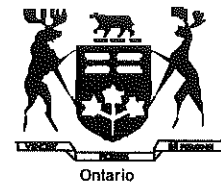


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DEC 07 2016

MC-2016-7091

MEMORANDUM TO: Patrick Case, Chair, Human Rights Legal Support Centre

CC: Sharmaine Hall, Executive Director, HRLSC
Ali Arlani, Assistant Deputy Attorney General, ATRD

FROM: Yasir Naqvi, Attorney General

RE: **Provincial Agency Mandate Letter**

Our government values the critical role that your agency plays in public service delivery. As the Attorney General, I am responsible for the administration of justice, ensuring a fair and accessible justice system, and helping build safe and prosperous communities across the province. Equally important is the role the provincial agencies perform in achieving the government and ministry mandate. To this end, it is essential that we work in a constructive and collaborative fashion to ensure strong fiscal management, modern and accessible service delivery, and protection of the public interest.

I would like to take this opportunity to outline the high level expectations for priority actions and agency performance and to inform your agency's annual business planning cycle. The Board should consider the following priorities:

- Support the Ministry of the Attorney General's priorities by promoting access to justice, finding efficiencies and improving the services of Ontario's court and adjudicative tribunal systems.
- Continue to carry out the agency's responsibilities as set out in the Human Rights Code.
- Support the government's evidence based decision making framework to ensure programs and services are effective, efficient, relevant and sustainable.
- Support the government's Open Government initiative to demonstrate a more open and transparent government including the application of the Open Data Directive.
- Continue to manage the mediation program and make best efforts to meet your performance targets.
- Continue to build on the work that has begun with the cross-appointments with the OHRC and the joint work with the OHRC and HRTO to improve Ontario's human rights system and reporting on its progress.

It is also important that HRLSC support the government fiscal plan by using effective controllership practices and exercising prudent financial management and managing the HRLSC operations within its allocation.

Thank you for your continued cooperation and support on this important initiative.

Sincerely,



Yasir Naqvi
Attorney General